

Kaye and Co Designs Return Policy

If we've made an error, just let us know. We are happy to correct the issue and send a replacement item as quickly as possible. Please contact us for an RMA Number (Return Material Authorization).

PLEASE DOUBLE CHECK SPELLING AND PRODUCT SELECTIONS BEFORE SENDING YOUR ORDER. We cannot be held responsible for spelling errors on orders submitted or on proofs that have been approved. We copy and paste all personalization directly as-given to us.

For example, if you type **mrs. B**, it will appear as **mrs. B**, NOT **Mrs. B**

Colors may vary on different computer screens, and refunds cannot be made because of color variance. Unfortunately, we cannot accept returns since our products are personalized. The colors of each of your products may vary slightly from the color shown on your monitor due to monitor variations.

We do not provide refunds if we do not receive the correct shipping address. If the package is returned to us, we are more than happy to forward to you.

If you are unsure on how your product will appear when printed, add a proof to your cart. We do not accept returns or refunds if your printed product matches your approved proof.

And if you have any questions...please email us and we would be happy to help.

Thank you!